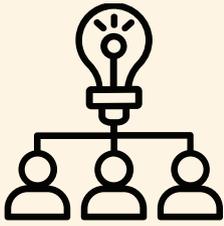


STRUCTURE



Our streamlined processes help you to be more productive, every day

Right here, right now

Make registering your case, tracking deadlines, setting reminders, re-assigning tasks, and decision tracking a cinch with real-time, automatic status updates sent to all relevant collaborators and parties.

All hands on deck

Everyone can view, track, update, and collaborate on CaseMate at the same time; even external parties get tailor-made access with their own independent portal!

Integration made easy

With its open API CaseMate connects seamlessly with several collaboration systems such as React, IFSP and online service providers to fight counterfeiting.

Never miss a beat

Get an update at a glance with our action status view. Know exactly what you need to do daily with your personal to do list.

Show some love

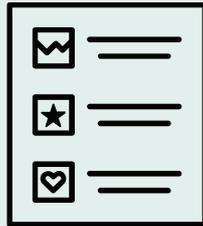
Send emails to your collaborators and partners using templates in CaseMate to help you work more productively.

Everything in one place

See all of your products listed as a catalog, generate print-and-stick case labels, and create an identification checklist for identifying counterfeit items — all in one place!



INTELLIGENCE



CaseMate takes the guesswork out of your everyday tasks

Work smart, not hard

Case management can be complex. CaseMate makes your work easier by automatically (or manually) linking related cases based on the parties and/or products involved. CaseMate also finds available, relevant information about the parties and geolocates them on a map. Plus, CaseMate allows multiple outcomes for any individual case.

Double jeopardy

If you or one of your collaborators have already added a case, a contact, location, or product, CaseMate will alert you when you try to add it again — ensuring you're not adding a duplicate.

Birds eye view

Get an overview of all your cases at a glance on CaseMate's clean, visual dashboard. You can sort cases by name, amount, or stage with custom filters for actionable intel in a fraction of the time. When you need more info, use CaseMate's search function to discover more quickly.

Save time, money, and reputation

After inputting your costs associated with your original product development, fraudulent product sales, and other expenses related to taking action such as legal fees, CaseMate calculates whether a case will result in a financial gain or a loss. Use CaseMate's insight to decide whether it makes sense to pursue legal action.

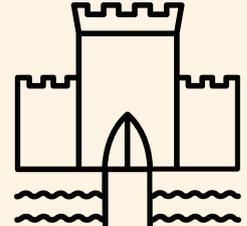
Turn seeing into understanding

View actionable statistics about decisions and actions taken, products, users, and fraud identifications in CaseMate to uncover events of interest.

No more spreadsheets

Every bit of data you need - and more - can be found right inside CaseMate. Generate, view, and export case summaries or visual reports, on a scheduled basis or in real time. Explore the relationships between your different cases in a cluster visualization to discover new patterns.

SECURITY



We take every precaution to keep your data and your business safe

Keeping you secure

We take every precaution to keep your data and your business safe. Since CaseMate is 100% cloud-based, you can securely access your case files 24/7 using any device, ensuring you can review or print what you need when you need it. Share files securely with collaborators through an independent CaseMate portal using defined access roles.

Who? What? When?

CaseMate's full audit trail automatically logs who did what and when they did it. This activity log can be used to streamline workflows, reduce record manipulations, and thwart security breaches.

Rock solid data protection

CaseMate protects all personal information under its control by anonymizing in compliance with the General Data Protection Regulation (GDPR). Strong passwords are an important line of defence against cyberattacks; we require unique passwords longer than 9 characters, that include a combination of letters, numbers, and special characters. We also support 2-factor authentication.

Built like a fortress — with a moat

Get your own virtual private cloud (VPC) with antivirus protection installed and logically isolated from other virtual networks in the AWS Cloud. The system is penetration tested and located in Amazon's highly secure data centres in various fault tolerant locations across the EU.

Bank grade encryption with a plan B

256-bit bank-level SSL (HTTP over TLS) encrypted channels for uploading and downloading data means personal information and documents stay secure. CaseMate automatically backups your data on a daily basis and stores copies offsite.

A little extra

Every business is different and some may even require a little extra. Contact us if you'd like us to customize our security to align with your business requirements.

ISO27001 certified

TISAX certified